



Service Contract

Apple Valley Irrigation, LLC.

122 Spring St., Unit B3, Southington CT 06489 ~ PLM.289553-J3

860-426-3377

www.applevalleyirrigation.com

B A S I C	S T A N D A R D	C O M P L E T E	DESCRIPTION OF SERVICES
	X	X	COMPREHENSIVE SPRING START UP: Pressurize system; Check backflow, main line, manifold and valves for leaks; Run test on each zone to check for leaks, proper operation and head adjustments (angle of rotation and distance); Clean clogged nozzles; Check for corroded, damaged or loose wire connections; Check rain sensor and timer (if accessible) for proper operation.
		X	MID SEASON TUNE UP: Check backflow, main line, manifold and valves for leaks; Run test on each zone to check for leaks, proper operation and head adjustments (angle of rotation and distance); Clean clogged nozzles; Check for corroded, damaged or loose wire connections.
X	X	X	WINTERIZATION: Shut off main water supply and deactivate timer (if accessible); Remove water from system by blowing pressurized air through all main and lateral lines
			BACKFLOW PREVENTER CERTIFICATION: This service is required by the State of Connecticut Department of Health for all backflow prevention devices connected to a public water supply. Please select this option on contract page if you would like us to automatically provide this service. An additional charge of \$70 will be billed to you.

# OF ZONES	PRICE PER SERVICE			# OF ZONES	ANNUAL COST		
	BASIC	STANDARD	COMPLETE		BASIC	STANDARD	COMPLETE
1 – 4	80	75	70	1 – 4	80	150	210
5 – 8	95	90	85	5 – 8	95	180	255
9 – 12	120	115	110	9 – 12	120	230	330
13 – 16	160	155	150	13 – 16	165	310	450
17 - 20	210	205	200	17 – 20	220	410	600

PAYMENT OPTIONS: BILL AT TIME OF SERVICE OR PREPAY ANNUALLY FOR 5% DISCOUNT

PLEASE READ THE ENTIRE CONTRACT
 COMPLETE ALL INFORMATION ON PAGE 3 AND RETURN TO:
 APPLE VALLEY IRRIGATION, PO BOX 821, SOUTHTON CT 06489
 OR EMAIL TO SERVICE@APPLEVALLEYIRRIGATION.COM

APPLE VALLEY IRRIGATION ~ SERVICE CONTRACT

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860-426-3377 ~ service@applevalleyirrigation.com

The purpose of our Service Contract is to offer our customers the advantage of having their annual services automatically scheduled and performed. Our Service Contract also offers our contracted customers the advantage of a reduced labor rate on repairs, priority scheduling and the option of emergency service calls.

Comprehensive Spring Start Up: We will email you in the third week of March letting you know the date you have been scheduled to have the Spring Start Up performed on your system. We can also mail you a postcard notification of the appointment if you prefer. We request that you leave access to the water source and timer on the date of your appointment. We DO NOT require access to the water source and timer for MOST systems if you have turned the water on to the system prior to our arrival. However, having access will ensure the benefit of the full service. The purpose of this service is to inspect your total system, perform minor fine-tuning of your system for optimum performance and efficiency and to make note of any problems that may be present and need repair.

Mid-Season Tune Up: We do not require anyone to be home for this service, so WE DO NOT CALL to set up this appointment. If there is a specific concern, we ask that you call or email us regarding your concerns. You can call the office or visit the client portal to check on your scheduled appointment. This service will be performed between the first day of summer and the end of August and will be at least 6 weeks after your Spring Start Up service. The purpose of this service is to inspect your total system, perform minor fine-tuning of your system for optimum performance and efficiency and to make note of any problems that may be present and need repair.

Backflow Prevention Device Certification: We do not require anyone to be home for this service, so WE DO NOT CALL to set this appointment. We only call those customers whose backflow prevention device is not accessible from the outside. A copy of the test report will be left for you upon completion. Another copy will be sent to the appropriate municipal entity. A third copy is kept in your permanent file.

Winterization: We will email you in the third week of September letting you know the date you have been scheduled to have your Winterization Service performed. We can also mail you a postcard notification of the appointment if you prefer. We DO NOT need access for MOST systems, so we do not require anyone to be home unless otherwise notified.

Note: If we arrive onsite to find that contracted work has been performed by others, you will be billed a \$25 trip charge. If we arrive at a scheduled appointment and no one is home or access has not been left AND we are unable to perform the service due to those reasons, you will be billed a \$25 trip charge.

Terms of Service:

- Invoices are Due and Payable Upon Receipt
- We are required to collect CT State Sales Tax on all Services, Labor and Parts. The prices listed in this contract DO NOT INCLUDE TAXES.
- Parts and labor will be additional to correct any problems noted at any service and will require your approval prior to the repairs being made.
- **Our current labor rate is \$90 per hour for contracted customers and \$100 per hour for non-contracted customers.** We bill repair work in quarter hour increments when done in conjunction with a contracted service. We bill a minimum one-hour charge for stand-alone service calls regardless of time spent on property.

- We offer a 5% discount on the total annual cost of the Service Contract for customers who prepay annually in lieu of paying when services are performed. This discount does not apply to labor or parts for repairs or service calls not included in this contract. In order to take advantage of the prepayment discount, payments must be received prior to your Spring Start Up appointment. Mail in a check with your contract, pay by credit or with debit card at www.applevalleyirrigation.com or call our office to pay with a credit card.
- Systems not installed by Apple Valley Irrigation will be required to meet basic operational standards before acceptance of a Service Contract by Apple Valley Irrigation.
- Should you have a problem with a repair we have made to your irrigation system we must be notified within 14 days of the repair. When we leave a site, the repair is deemed to be satisfactory. If a problem should arise afterwards, it is the homeowner's responsibility to monitor their system and report any problems to us within the 14-day period.
- You agree to pay the full annual cost of services contracted even if you cancel this contract unless you provide proof of a change in residency.
- We accept the following forms of payment: Personal/Business Check, ACH, Visa, MasterCard, Discover and American Express.
- Interest on unpaid balances will accrue at a rate of 18% per annum after 30 days.
- After 90 days delinquency, a case will be filed in Small Claims Court. You agree to pay principal balance, finance charges, court costs and attorney fees (if applicable)

**Please initial your choice(s) and complete the information below and return this contract to:
Apple Valley Irrigation, 122 Spring St., Unit B3, Southington CT 06489 ~ PLM.289553-J3**

Plan/Options Chosen:	System Information:
<input type="checkbox"/> Complete Care	# of Zones _____
<input type="checkbox"/> Standard Care	Water Source: (City, Well, Pump, etc.)
<input type="checkbox"/> Basic Care	_____
<input type="checkbox"/> Backflow Prevention Device Certification (\$70)	

Customer Name: _____

Address: _____

Daytime Phone: _____

Evening Phone: _____

Email Address: _____

Signature: _____ **Date:** _____